

# Software Problem Report (SPR)

Please use this form to report software product problems to Software Resources International (SRI). This form can be sent by e-mail, FAX, or postal service to:

Software Resources International S.A.  
 P.O.Box 156  
 CH-1228 Plan-les-Ouates  
 Switzerland

Fax: +41 22 794 1073  
 Email: [charon@sri-gva.ch](mailto:charon@sri-gva.ch)

Admin use			
Date in:	SPR#:	Ack date:	Status:
User information			
Name / Title :		SW Product Name:	
Company :		SW Product Version:	
Address :		SW Product Order #: (if applicable)	
Telephone :		SW Product Build # and Date: (if applicable)	
Fax :		Hardware:	
Email :		Operating system and version:	
Problem impact (underline applicable condition)			
Unable to apply workaround	Requires workaround	For information only	
Comment on impact:			
Any other Information added to this report:			

**Problem description:**

(please include any configuration files, logs, data file samples, etc.)

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

**Use a separate form per problem**